Report To: AUDIT PANEL

**Date:** 26 May 2015

**Reporting Officer:** Ben Jay – Assistant Executive Director - Resources

Wendy Poole – Head of Risk Management and Audit Services

Subject: GOVERNANCE REPORT 2014/2015

Report Summary: To present the Governance Report comprised of the two

elements below for comment, challenge and approval:

1. The Draft Annual Review against the Code of Corporate Governance for 2014/2015 (Appendix 1).

2. The Draft Annual Governance Statement for 2014/2015

(Appendix 2).

**Recommendations:** 1. Consider and approve the Draft Annual Review against the

Code of Corporate Governance for 2014/2015.

2. Consider and approve the Draft Annual Governance

Statement for 2014/2015.

3. Delegated authority is granted to the Assistant Executive Director – Resources to make further amendments to the Annual Governance Statement upon receipt of further

feedback.

**Links to Community Strategy:** Demonstrates proper Corporate Governance.

Policy Implications: The Governance Statement demonstrates proper compliance

with the Accounts and Audit Regulations 2011.

Financial Implications: (Authorised by the Section 151 Officer)

Sound corporate governance and proper systems of internal control are essential for the long-term financial health and reputation of the Council.

Legal Implications: (Authorised by the Borough Solicitor) The production of the statement meets the requirements of the Accounts and Audit Regulations 2011.

Risk Management:

The statement provides assurance that the Council has a sound system of corporate governance in place. It is considered to be an important public expression of how the Council directs and controls its functions and relates to its

community.

Access to Information: The background papers can be obtained from the author of

the report, Wendy Poole, Head of Risk Management and

Audit Services by:

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#### 1. INTRODUCTION

- 1.1 Corporate Governance is the system by which the Council directs and controls its functions and relates to its community. This is the means by which sound and ethical practice can be assured and unacceptable practice identified and eradicated. Historically there has been a general recognition that all local authorities should be seen to meet the highest standards and governance arrangements that should not only be sound but need to be seen to be sound by the public.
- 1.2 The issues faced by local authorities in recent years reflecting social, economic, and legislative change have led to new, diverse ways of working as opposed to traditional roles. The common theme that continues to run through Government initiatives is the need for local authorities to review the various systems and processes they have in place for managing both their internal affairs and their relationships with their expanding number of key stakeholders. Together these systems comprise corporate governance.

#### 2. CORPORATE GOVERNANCE REQUIREMENTS

- 2.1 The Framework Delivering Good Governance in Local Government, published by CIPFA in association with SOLACE in 2007, sets the standard for local authority governance in the UK. CIPFA and SOLACE reviewed the Framework in 2012 to ensure that it remains 'fit for purpose' and issued an addendum to it in the Autumn of 2012 which provided an updated example annual governance statement. The Framework urges local authorities to review and report on the effectiveness of their governance arrangements. Authorities are encouraged to meet the governance standards of the best.
- 2.2 The concept underpinning the Framework is helping local government in taking responsibility for developing and shaping an informed approach to governance, aimed at achieving the highest standards in a measured and proportionate way. The Framework is intended to assist authorities individually in reviewing and accounting for their own unique approach. The overall aim is to ensure that resources are directed in accordance with agreed policy and according to priorities; that there is sound and inclusive decision making; and that there is clear accountability for the use of those resources, in order to achieve desired outcomes for services users and communities.
- 2.3 The framework comprised of Six Core (and supporting) Principles and was adopted and approved by the Audit Panel in May 2013.

#### 2.4 The core principles are: -

- Focusing on the purpose of the authority and on outcomes for the community and creating and implementing a vision for the local area;
- Members and officers working together to achieve a common purpose with clearly defined functions and roles;
- Promoting values for the authority and demonstrating the values of good governance through upholding high standards of conduct and behaviour;
- Taking informed and transparent decisions which are subject to effective scrutiny and managing risks;
- Developing the capacity and capability of members and officers to be effective; and
- Engaging with local people and other stakeholders to ensure robust public accountability.

#### 3. ANNUAL REVIEW AGAINST THE CODE OF CORPORATE GOVERNANCE

3.1 A review has been completed assessing the Council's position against the approved Code of Corporate Governance in order to demonstrate compliance, ongoing developments/improvement and to prepare for the compilation of this year's Annual Governance Statement and Statement of Assurance, which are required, by the Accounts and Audit Regulations 2011. The document was circulated to all Directorates for review during April and the draft annual review for 2014/2015 incorporating all updates is detailed at **Appendix 1**.

#### 4. ANNUAL GOVERNANCE STATEMENT

- 4.1 The preparation and publication of an Annual Governance Statement is necessary to meet the requirements set out in Regulation 4(2) of the Accounts and Audit Regulations 2011. It requires authorities to "conduct a review at least once in a year of the effectiveness of its system of internal control" and "following the review, the body must approve an annual governance statement prepared in accordance with proper practices in relation to internal control".
- 4.2 The Draft Annual Governance Statement for 2014/2015 which has been drawn up using the guidance contained within *Delivering Good Governance in Local Government* Framework (2007) and the Addendum and Guidance Note issued in 2012 is attached at **Appendix 2** for consultation and challenge.
- 4.3 The Delivering Good Governance in Local Government Framework Addendum issued in December 2012 detailed the "key elements of the systems and processes that comprise an authority's governance" and these have been built into the 2014/2015 Annual Governance Statement.
- 4.4 The Annual Governance Statement is a corporate statement and covers both Tameside and the Greater Manchester Pension Fund and therefore the Director of Pensions has signed and returned the Assurance Letter for 2014/15 and a completed Assurance Self-Assessment.
- 4.5 The Annual Governance Statement is based on:-
  - ET Assurance Self-Assessments and signed Assurance Statements;
  - Head of Audit's Annual Report;
  - ET Budget Assurance Statements:
  - Review of System of Internal Audit
  - Annual Audit Letter;
  - Role of the Chief Financial Officer;
  - Role of the Head of Internal Audit;
  - Corporate Plan;
  - Community Strategy; and
  - Statutory Inspections.
- 4.6 This list is not exhaustive but it details the key elements of the assurance framework used to support the production of the Annual Governance Statement.
- 4.7 The Draft Assessment against the Code of Corporate and the Draft Annual Governance Statement for 2014/2015 has been presented to the Executive/Senior Management Team and their comments have been incorporated into the documents presented. Comments from the Policy and Communications Team have also been incorporated into both documents.
- 4.8 As in previous years the documents will be circulated to the Executive Cabinet by email for comments and any feedback received will be incorporated into the draft documents.

4.9 The Draft Annual Governance Statement now accompanies the pre audited accounts and is signed off by the Assistant Executive Director - Resources by 30 June before they are passed to our External Auditors (Grant Thornton) for audit. Member approval is required by 30 September and therefore the Annual Governance Statement will be brought back to members for approval in September along with the Statement of Accounts.

#### 5. CODE OF CORPORATE GOVERNANCE

5.1 The Code of Corporate Governance which is in full compliance with the CIPFA/SOLACE Delivering Good Governance Framework of 2007 and the Addendum and Guidance Notes released in 2012, was approved in May 2013 covering a three year period and therefore does not feature as part of this update report.

#### 6. **RECOMMENDATIONS**

Members are requested to: -

- 6.1 Consider and approve the Draft Annual Review against the Code of Corporate Governance for 2014/2015.
- 6.2 Consider and approve the Draft Annual Governance Statement for 2014/2015.
- 6.3 Delegated authority is granted to the Assistant Executive Director Resources to make further amendments to the Annual Governance Statement upon receipt of further feedback received.

# DRAFT ANNUAL REVIEW AGAINST THE CODE OF CORPORATE GOVERNANCE 2014/2015

#### PRINCIPLE 1

Focusing on the purpose of the authority and on outcomes for the community and creating and implementing a vision for the local areas:

- Exercising strategic leadership by developing and clearly communicating the authority's purpose and vision and its intended outcome for citizens and users
- Ensuring that users receive a high quality of service whether directly, or in partnership, or by commissioning
- Ensuring that the authority makes best use of resources and that tax payers and service users receive excellent value for money

The function of governance is to ensure that authorities, other local government organisations or connected partnerships fulfil their purpose and achieve their intended outcomes for citizens and service users and operate in an effective, efficient, economic and ethical manner.

Local government bodies need to develop and articulate a clear vision of their purpose and intended outcomes for citizens and service users that are clearly communicated, both within the organisation and to external stakeholders.

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work Ongoing
Exercising strategic	purpose and vision	Corporate Plan	
leadership by developing and clearly communicating		Community Strategy	
the authority's purpose and		People and Places Scorecard	
vision and its intended outcome for citizens and		TSP and LPSE	
users		Tameside Health and Wellbeing Board	
		Local Public Service Executive	
		Service Delivery Plans/Risk Registers	
		Joint Strategic Needs Assessment	
		Joint Health and Wellbeing Strategy	
		Big Conversation	
		Corporate Equality Scheme	
		Executive Leader's Annual Key Note Address	
		Public Health Annual Report	
		Tameside Integrated Needs Assessment	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work Ongoing
		Tameside Citizen	
		Council Website	
		Residents Opinion Survey	
		Citizens Panel	
		Corporate Delivery Team	
		Vision Tameside	
		Tameside Enterprise Board	
		Hattersley Land Board	
		Chief Executive's Brief	
		The Wire, Twitter, Facebook and Instagram GMPF Website	
		GMPF Funding Strategy Statement	
		Awards (Pride of Tameside/Innovation Awards	
		Local Education Partnership Board	
	Review on a regular basis the authority's	Community Strategy	
	vision for the local area and its implications for the authority's governance arrangements	TSP and LPSE	
	general general general general	Annual review of Constitution	
		Monitoring the Delivery of the People and Places Scorecard	
		Consultation and Engagement Strategy Monitoring the TSP Delivery Boards	
		Service Delivery Plans / Performance Indicators	
		Tameside Health and Wellbeing Board	

Supporting Principles	The local code should requirement for local		Compliance Evidenced By:- Source Documents /Processes	Additional Work Ongoing
			Corporate Delivery Team	
			Chief Executive's Brief	
			Executive Member meetings with Senior Managers	
			Board Business/Development Sessions	
			Residents Opinion Survey	
			Corporate Equality Scheme	
			Citizens Panel	
			Executive Leader's Annual Key Note Address	
			TSP and LPSE	
			Hattersley Land Board	
			Annual Budget Consultation	
			GMPF Annual Report and Annual General Meeting with Employers	
		rships are underpinned by	TSP and LPSE Boards/Agreements	Developing
	a common vision of	f their work that is reed by all partners	Financial Regulations	arrangements with the Integrated Care
	understood and agi	reed by all partilers	Local Investment Partnership	Organisation?
			Health and Well Being Board	
			Tameside Safeguarding Children Board	
			Tameside Adults Safeguarding Partnership	
			Performance Management Framework/Managing Performance Toolkit (MPT)	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work Ongoing
		Communication Strategy	
		Co-Located Partnership Teams	
		Local Education Partnership	
		Tameside Enterprise Board	
		Hattersley Land Board	
		GM Strategy	
		AGMA PSR Strategic Group	
		Public Service Hub – Co-located Partnership to manage complex dependency	
	Publish an annual report on a timely basis to	Statement of Accounts	
	communicate the authority's activities and achievements, its financial position and	Tameside Citizen	
	performance	Annual Audit Letter	
		The Wire	
		Twitter, Facebook and Instagram	
		People and Places Scorecard	
		Corporate Plan	
		Joint Strategic Needs Assessment	
		Tameside Integrated Needs Assessment	
		Executive Leader's Annual Key Note Address	
		GMPF Annual Report	
Ensuring that users receive	Decide how the quality of service for users is	Corporate Plan	
a high quality of service whether directly, or in	to be measured and make sure that the information needed to review service quality	Service Delivery Planning	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work Ongoing
partnership, or by	effectively and regularly is available	Community Strategy	
commissioning		Performance Management Framework/Managing Performance Toolkit (MPT)	
		Peer Challenge	
		Joint Strategic Needs Assessment	
		Tameside Integrated Needs Assessment	
		Tameside Challenge Framework	
		Tameside Health and Wellbeing Board	
		Corporate Performance Group	
		Budget Monitoring	
		Corporate Equality Scheme	
		Education Attainment Improvement Board	
		Outcomes Framework/Q.A.F for Supporting People	
		Residents Opinion Survey	
		Big Conversation	
		Twitter, Facebook and Instagram	
		Customer Service Excellence/GMPF Pensioner Forum	
		Executive Team/Senior Management Team	
		Children in Care Council	
		Carers Strategy Group	

Supporting Principles		ne local code should reflect the equirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work Ongoing
		•	TASP	
			TSCB	
	•	Put in place effective arrangement to identify	Corporate Complaints System	
		and deal with failure in service delivery	Performance Management Framework/ People and Places Scorecard	
			Education Attainment Improvement Board	
			Childrens Safeguarding Board Quality Assurance and Performance Management Group	
Ensuring that the authority	•	Decide how value for money is to be	Performance Indicators/Unit Costs	
makes best use of resources and that tax		measured and make sure that the authority or partnership has the information needed to	Procurement Strategy	
payers and service users receive excellent value for	review value for money and performance effectively. Measure the environmental	External Auditor's Audit Letter/Financial Resilience Report		
money		impact of policies, plans and decisions	Inspectorate Reports	
			Scrutiny Panels	
			Big Conversation	
			Peer Review	
			Risk Management and Audit	
		Service Redesign/Reviews		
			Benchmarking	
			Awards (Pride of Tameside/Innovation)	
			Customer Contact and Care Strategy	
			Community Funding/Grants	
			Local Public Service Executive	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work Ongoing
		GMPF Solvency Level	
		Cost Benefits Calculator	

#### **PRINCIPLE 2**

## Members and officers working together to achieve a common purpose with clearly defined functions and roles:

- Ensuring effective leadership throughout the authority and being clear about executive and non-executive functions and of the roles and responsibilities of the scrutiny function
- Ensuring that a constructive working relationship exists between authority members and officers and that the responsibilities of members and officers are carried out to a high standard
- Ensuring relationships between the authority, its partners and the public are clear so that each knows what to expect of each other

  The governing body of an organisation has overall responsibility for directing and controlling that organisation. In local government the governing body is the full council or authority. Further information on the structure and roles of the local authority governing bodies is included in the guidance notes to this framework

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
Ensuring effective leadership throughout the authority and being clear about executive and non- executive functions and of the roles and responsibilities of the scrutiny function	Set out a clear statement of the respective roles and responsibilities of the executive and the executive's members individually and the authority's approach towards putting this into practice	Council Constitution Minutes of Meetings	
	Set out a clear statement of the respective roles and responsibilities of other authority members, members generally and of senior officers	Council Constitution  Job Evaluation Questionnaires  Job Descriptions/Person Specifications	
Ensuring that a constructive working relationship exists between authority members and officers and that the responsibilities of members and officers are carried out to a high standard	Determine a scheme of delegation and reserve powers within the constitution, including a formal schedule of those matters specifically reserved for collective decision of the authority, taking account of relevant legislation, and ensure that it is monitored and updated when required	Council Constitution Annual Update Report to Council AGM.	
	Make a chief executive or equivalent responsible and accountable to the authority for all aspects of operational management	Council Constitution Scheme of Delegation Job Descriptions/Person Specification	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Conditions of Employment	
		Performance Indicators	
		Regulatory Statutory Framework	
		GMPF Governance Policy Statement	
	Develop protocols to ensure that the leader	Council Constitution	
	and chief executive (or equivalent) negotiate their respective roles early in the relationship	Job Descriptions/Person Specifications	
	and that a shared understanding of roles and	Member/Officer Protocol	
	objectives is maintained	Member/Officer Codes of Conduct	
	Make a senior officer (the S151 officer)	Accounts and Audit Regulations 2011	
	responsible to the authority for ensuring that appropriate advice is given on all financial matters, for keeping proper financial records,	Local Government and Housing Act 1989 - Section 151 Responsibilities	
	and for maintaining an effective system of	Section 151 Officer Protocol	
	internal financial control	Council Constitution	
		Financial Regulations	
		Job Description/Person Specification	
		CIPFA Statement on the Role of the Chief Financial Officer	
		Statutory Reports	
		Medium Term Financial Strategy	
		Risk Management and Audit	
		Financial implications on reports	
		Budget Assurance Statements and Service Delivery Plans	
		Assurance Self-Assessment Checklist	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		for the Annual Governance Statement	
		Pay and Conditions of Service	
	Make a senior officer (usually the monitoring officer) responsible to the authority for ensuring that agreed procedures are	Monitoring Officer Legislation Local Government and Housing Act 1989 – Section 5	
	followed and that all applicable statutes and regulations are complied with	Council Constitution	
	regulations are complied with	Monitoring Officer Protocol	
		Job Description/Person Specification	
		Annual Development Reviews	
		Pay and Conditions of Service	
		Assurance Self-Assessment Checklist for the Annual Governance Statement	
		Weekly bulletins disseminated to SUM's and Senior Managers from the Borough Solicitor	
	Develop protocols to ensure effective communication between members and officers in their respective roles	Member/Officer Protocol	
between the authority, its partners and the public are		Member/Officer Codes of Conduct	
clear so that each knows	Cinicale in their respective relies	Board	
what to expect of each other		Board Business/Development Days	
ound.		Executive Member Briefings	
		Member Training	
	Set out terms and conditions for remuneration of members and officers and an effective structure for managing the	Members Allowances Scheme	
		Independent Remuneration Panel	
	process, including an effective remuneration panel (if applicable)	Pay-Scales	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Contracts of Employment	
	Ensure that effective mechanisms exist to	Community Strategy	
	monitor service delivery	People and Places Scorecard	
		TSP and LPSE	
		Annual Report of Scrutiny Panels	
		PIP - Partnership Information Portal	
		Joint Strategic Needs Assessment	
		Tameside Integrated Needs Assessment	
		Tameside Insight	
		The Wire, Twitter, Facebook and Instagram	
		Safe and Sound Decision Making Framework and Training	
		Service Delivery Plans	
		Corporate Plan	
		Corporate Equality Scheme	
		Budget Monitoring Reports to ET/Board	
		Strategic Planning and Capital Monitoring Panel	
		Service Reviews	
		Quarterly Performance Monitoring	
		Corporate Complaints Procedure	
		External Regulatory Inspections	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Local Education Partnership	
		GMPF Local Board	
	Ensure that the organisations vision,	Community Strategy	
	strategic plans, priorities and targets are developed through robust mechanisms, and	Corporate Plan	
	in consultation with the local community and other stakeholder, and that they are clearly	Executive Leader's Annual Key Note Address	
	articulated and disseminated	Joint Health and Wellbeing Strategy	
		Local Investment Partnership	
		Tameside Safeguarding Children Board	
		Tameside Adults Safeguarding Partnership	
		Service Delivery Plans	
		Safe and Sound Decision Making Framework and Training	
		Corporate Equality Scheme	
		Town Teams	
		Tameside Enterprise Board	
		Co-Located Partnership Teams	
		People and Places Scorecard	
		Joint Strategic Needs Assessment	
		Tameside Integrated Needs Assessment	
		Residents Opinion Survey	
		Education Attainment Improvement	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Board	
		Tameside Health and Wellbeing Board	
		Citizens Panel	
		TSP and LPSE	
		Big Conversation	
		Service based consultation and engagement	
		Twitter, Facebook and Instagram	
		Peer Challenge	
		GMPF Pensioner Forum	
		Local Education Partnership	
		Local Public Service Executive	
	When working in partnership. Ensure that	TSP and LPSE	Developing
	members are clear about their roles and responsibilities both individually and	Financial Regulations	arrangements with Integrated Care
	collectively in relation to the partnership and	Tameside Safeguarding Children Board	Organisation
	the authority	Tameside Adults Safeguarding Partnership	
		Complex Dependency Steering Group	
		Tameside Health and Wellbeing Board	
		Education Attainment Improvement Board	
		Member Training	
		Strategic Partnering Agreement	
		PFI/BSF Project Agreements	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
	When working in partnership:	Partnership Agreements	
	<ul> <li>Ensure that there is clarity about the legal status of the partnership</li> <li>Ensure that representatives of organisations both understand and make clear to all partners the extent of their authority to bind their organisation to partner decisions</li> </ul>	Financial Regulations  Memorandum of Understanding with CCG	

#### **PRINCIPLE 3**

Promoting the values of the authority and demonstrating the values of good governance through upholding high standards of conduct and behaviour

- Ensuring authority members and officers exercise leadership by behaving in ways that exemplify high standards of conduct and effective governance
- Ensuring that organisational values are put into practice and are effective

Good governance flows from a shared ethos or culture. As well as from systems and structures. It cannot be reduced to a set of rules, or achieved fully by compliance with a set of requirements. This spirit or ethos of good governance can be expressed as values and demonstrated by behaviour.

Good governance builds on the seven principles for the conduct of people in public life that were established by the Committee on Standards in Public Life, known as the Nolan principles. In England the Local Government Act 2000 outlined ten principles of conduct – an additional three to those identified by Nolan – for use in local government bodies. The Nolan seven principles and additional three principles are included in the guidance notes accompanying this Framework.

A hallmark of good governance is the development of shared values, which become part of the organisation's culture, underpinning policy and behaviour throughout the organisation, from the governing body to all staff. These are in addition to compliance with legal requirements on, for example equal opportunities and anti-discrimination.

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
Ensuring authority	Ensure that the authority's leadership sets a	Community Strategy	
members and officers exercise leadership by	tone for the organisation by creating a climate of openness, support and respect	Member/Officer Codes of Conduct	
behaving in ways that	cumato di operimoso, capport ana respect	Leadership Programme	
exemplify high standards of conduct and effective		Coaching Programme	
governance		Member/Officer Protocol	
		Chief Executive's Brief	
		Annual Development Reviews/GEAR	
		Team Briefs	
		Safe and Sound Decision Making Framework and Training	
		Corporate Equality Scheme	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Corporate Delivery Team Sessions	
		Whistleblowing Policy	
		Mayoral Celebrations	
		Tameside Values	
	Ensure that standards of conduct and	Standards Committee	
	personal behaviour expected of members and staff, of work between members and	Member/Officers Code of Conduct	
	staff and between the authority, its partners and the community are defined and	Anti-Fraud, Bribery and Corruption – Statement of Intent	
	communicated through codes of conduct and protocols	Corporate Complaints Procedure	
	and protocois	Standards Committee	
		Standards Panel	
		The Wire	
		Chief Executives Brief	
		Corporate Equality Scheme	
		Officer/Member Protocol	
		Employee Code of Conduct	
		Induction Process	
		Contracts of Employment	
	Put in place arrangements to ensure that	Member/Officer Codes of Conduct	
	members and employees of the authority are not influenced by prejudice, bias or conflicts of interest in dealing with different	Register of Member Interests	
		Financial Regulations	
	stakeholders and put in place appropriate	Procurement Standing Orders	
	processes to ensure that they continue to operate in practice	Equal Opportunities Policy	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		GMPF Funding Strategy Statement	
		Whistleblowing Policy	
		Contracts of Employment	
		Employee Declaration Forms	
Ensuring that	Develop and maintain shared values	Member/Officer Codes of Conduct	
organisational values are put into practice and are	including leadership values for both the organisation and staff reflecting public	Annual Development Reviews/GEAR	
effective	expectations, and communicate these with	Leadership Programme	
	members, staff, the community and partners	Chief Executives Brief	
		The Wire, Twitter, Facebook and Instagram	
		Coaching Programme	
		Executive Leader's Annual Key Note Address	
		Training Plans	
		Employee Survey	
		Corporate Delivery Team Sessions	
		Customer Service Excellence	
		Tameside Values	
		Local Public Service Executive	
	Put in place arrangements to ensure that systems and processes are designed in conformity with appropriate ethical standards, and monitor their continuing effectiveness in practice	Member/Officer Codes of Conduct	
		Standards Panel	
		Standards Committee	
		Scrutiny	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Internal Audit	
		Local Investigation Regulations	
		Employee Code of Conduct	
		Service Delivery Planning	
		Audit Panel/GMPF Ethics and Audit Working Group	
		Equalities Summaries	
		Safe and Sound Decision Making Framework and Training	
		Corporate Equality Scheme	
		Equality Impact Assessments	
	Develop and maintain an effective standards	Standards Committee	
	committee	Terms of Reference in the Council Constitution	
	Use the organisation's shared values to act as a guide for decision making and as a basis for developing positive and trusting	Council Constitution	
		Member/Officer Protocols	
	relationships within the authority	Forward Plan	
		Procurement Standing Orders	
		Scheme of Delegation	
		Safe and Sound Decision Making Framework and Protocol	
		Corporate Equality Scheme	
		Board/Cabinet Meetings	
		Key/Executive Decisions	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
	In pursuing the vision of a partnership, agree	Community Strategy	
	a set of values against which decision making and actions can be judged. Such	People and Places Scorecard	
	values must be demonstrated by partners' behaviour both individually and collectively	Safe and Sound Decision Making Framework and Training	
		Corporate Equality Scheme	
		Local Investment Partnership	
		Performance Management Framework	
		TSP and LPSE	
		Local Education Partnership	

#### **PRINCIPLE 4**

## Taking informed and transparent decisions which are subject to effective scrutiny and managing risks

- Being rigorous and transparent about how decisions are taken and listening and acting on the outcome of constructive scrutiny
- Having good quality information, advice and support to ensure that services are delivered effectively and are what the community wants/needs
- Ensuring that an effective risk management system is in place
- Using their legal powers to the full benefit of the citizens and communities in their area

Decision making within a good governance framework is complex and challenging. It must further the organisation's purpose and strategic direction and be robust in the medium and longer terms. To make such decisions, authority members must be well informed.

Members making decisions need the support of appropriate systems, to help to ensure that decisions are implemented and that resources are used legally and efficiently.

Risk management is important to the successful delivery of public services. An effective risk management system identifies and assesses risks, decides on appropriate responses and then provides assurance that the chosen responses are effective.

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
Being rigorous and	Develop and maintain an effective scrutiny	Scrutiny Function	
transparent about how decisions are taken and	function which encourages constructive challenge and enhances the authority's	Scrutiny Annual Reports	
listening and acting on the	performance overall and that of any	Scrutiny Panels	
outcome of constructive scrutiny	organisation for which it is responsible	Scrutiny Work Programmes	
oor all ry		Reports published on the Website	
		GMPF Local Board	
		Peer Challenge	
		Quarterly monitoring of People and Places Scorecard	
		Performance monitoring through Joint Strategic Needs Assessment process	
	Develop and maintain open and effective	Agendas and Minutes available on	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
	mechanisms for documenting evidence for decisions and recording the criteria, rationale and considerations on which decisions are based	website – including reports	
		Supporting Reports reviewed by both the Executive Director – Governance and Executive Director – Finance	
		Safe and Sound Decision Making Framework and Training	
	Put in place arrangements to safeguard	Member/Officer Codes of Conduct	
	members and employees against conflicts of interest and put in place appropriate	Register of Member Interests	
	processes to ensure that they continue to	Council Constitution	
	operate in practice	Employee Declaration Forms	
	Develop and maintain an effective audit	Council Constitution	
	committee (or equivalent) which is independent of the executive and scrutiny	Terms of Reference	
	functions or make other appropriate	Audit Panel	
	arrangements for the discharge of the functions of such a committee	GMPF Local Board	
	Ensure that effective, transparent and	Corporate Complaints System	
	accessible arrangements are in place for dealing with complaints	Twitter, Facebook and Instagram	
Having good quality	Ensure that those making decisions whether	Agenda/Minutes and supporting reports	
information, advice and support to ensure that services are delivered effectively and are what the community wants/needs	for the authority or the partnership are provided with information that is fit for purpose – relevant, timely and gives clear explanations of technical issues and their implications	Legal and Financial Implications on all reports are reviewed by both the Executive Directors of Governance and Finance	
,		Board/Cabinet papers	
		TSP and LPSE	
		Safe and Sound Decision Making	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Framework and Training	
		Corporate Equality Scheme	
	Ensure that proper professional advice on matters that have legal or financial implications is available and recorded well in advance of decision making and used appropriately	All reports to Panels/Board/Cabinet etc are reviewed by both the Executive Director – Governance and Executive Director – Finance and have legal and financial comments added to them	
		Agenda Timetable	
		Safe and Sound Decision Making Framework and Training	
Ensuring that an effective	Ensure that risk management is embedded into the culture of the authority, with members and managers at all levels recognising that risk management is part of their job	Risk Management Policy and Strategy	
risk management system is in place		Risk Management Guidance and Risk Register Template	
		Information Governance Framework	
		Strategic/Corporate Risks	
		Internal Audit Reports	
		Risk Management Implications included on all reports to Panels/Board/Cabinet etc	
		Risk Workshops	
		Information Asset Review Workshops	
		Risk Management Training	
		Risk Assessments	
		Risk Training e.g Managing and Working Safely courses	
		Mandatory Data Protection E-Learning	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Module	
		Information Governance Group	
		Business Continuity Plans	
		GMPF Funding Strategy Statement	
	Ensure that effective arrangements for whistle blowing are in place to which officers,	Whistleblowing Policy available on the Internet	
	staff and all those in contracting with or appointed by the authority have access.	E-Learning Training	
	appointed by the authority have access.	Fraud Response Procedure	
Using their legal powers to	Actively recognise the limits of lawful activity	Monitoring Officer	
the full benefit of the citizens and communities in	placed on them by, for example, the ultra vires doctrine but also strive to utilise their powers to the full benefit of their communities	Council Constitution	
their area		Trained and Professionally Qualified Officers	
	Recognise the limits of lawful action and observe both the specific requirements of legislation and the general responsibilities placed on authorities by public law	Monitoring Officer	
		Review of reports by Executive Director  – Governance and Executive Director – Finance	
		Trained and Professionally Qualified Officers	
		Council Constitution	
	Observe all specific legislative requirements	Council Constitution	
	placed upon them, as well as the requirement of general law, and in particular to integrate the key principles of good administrative law - rationality, legality and	Monitoring Officer	
		Trained and Professionally Qualified Officers	
	natural justice – into their procedures and decision making processes	Weekly legal update from Executive Director – Governance (Borough	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Solicitor) to SUM's and above	
		Safe and Sound Decision Making Framework and Training	
		Corporate Equality Scheme	

#### **PRINCIPLE 5**

## Developing the capacity and capability of members and officers to be effective

- Making sure that members and officers have their skills, knowledge, experience and resources they need to perform well in their roles
- Developing the capability of people with governance responsibilities and evaluating their performance as individuals and as a group
- Encouraging new talent for membership of the authority so that best use cab be made of individual's skills and resources in balancing continuity and renewal

Effective local government relies on public confidence in authority members, whether elected or appointed, and in officers. Good governance strengthens credibility and confidence in our public services.

Authorities need people with the right skills to direct and control then effectively. Governance roles and responsibilities are challenging and demanding, and authority members need the right skills for their roles. In addition, governance is strengthened by the participation of people with many different types of knowledge and experience.

Good governance means drawing on the largest possible pool of potential members to recruit people with the necessary skills. Encouraging a wide range of people to stand for election or apply for appointed positions will develop a membership that has a greater range of experience and knowledge. It will also help to increase the social class, life experience, gender and disability. This concept should also be borne in mind when members are appointed to the boards of other public service organisations.

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
Making sure that members	The state of the s	Councillor/Officer Induction	
and officers have their skills, knowledge,	individual needs and opportunities for members and officers to update their	Full Member Training Programme	S
experience and resources	knowledge on a regular basis	Members Training needs assessments	
they need to perform well in their roles		Corporate Training programme	
their roles		Annual Development Reviews/GEAR	
		Members/Staff Portals	
		Cabinet and Scrutiny Support Units	
		Employee Survey	
		Customer Service Excellence	
		Service Delivery Plans	
		Large scale training programmes on National initiatives	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Mandatory E Learning Modules	
		Leadership Programme	
		Corporate Delivery Team Sessions	
		Continual Professional Development	
	Ensure that the statutory officers have the	Job Descriptions	
	skills, resources and support necessary to perform effectively in their roles and that	Person Specifications	
	these roles are properly understood	Annual Development Reviews/GEAR	
	throughout the authority	Team Briefs	
		Scheme of Delegation	
		Staff Portal	
		Continual Professional Development regulations for professionally qualified staff	
		Mandatory E Learning Modules	
		Corporate Delivery Team Sessions	
		Leadership Programme	
Developing the capability of	Assess the skills required by members and officers and make a commitment to develop those skills to enable roles to be carried out effectively	Annual Development Reviews/GEAR	
people with governance responsibilities and evaluating their performance as individuals and as a group		GEAR – Skills Questionnaire	
		Training Plans/Programmes	
		Mandatory E Learning Modules	
		Member training needs assessment	
		Member Induction	
		Service Delivery Plans/Risk Registers	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Employee Survey	
		Member/Officer Development Programme	
		Training for GMPF Panel and Board Members	
		Leadership Programme	
		Coaching Programme	
	Develop skills on a continuing basis to	Member Training	
	improve performance, including the ability to scrutinise and challenge and to recognise	Officer/Staff Training	
	when outside expert advice is needed	Peer Challenge	
		Supervision	
		Further Education/Continual Professional Development	
		Tameside Manager Programme	
		Leadership Programme	
		Annual Development Reviews/GEAR	
		Corporate Delivery Team Sessions	
	Ensure that effective arrangements are in	Member training needs assessment	
	place for reviewing the performance of the executive as a whole and of individual	Council Constitution	
	members and agreeing an action plan which might, for example, aim to address any	Review meetings held with Executive Members	
	training or development needs	Scrutiny arrangements	
		Peer Challenge	
		Board Business/Development Days	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		ET/SMT Development Days	
		Elections	
		Employee Survey	
Encouraging new talent for	Ensure that effective arrangements are in	TSP and LPSE	
membership of the authority so that best use can be	place designed to encourage individuals from all sections of the community to engage	Town Teams	
made of individual's skills	with, contribute to and participate in the work	Tameside Enterprise Board	
and resources in balancing continuity and renewal	of the authority	Co-Located Partnership Teams	
Continuity and renewal		Citizens Panel	
		Big Conversation	
		Tameside Engagement Strategy	
		Equal Opportunities Policy	
		Corporate Equality Scheme	
		Residents Opinion Survey	
		Awards e.g. Pride of Tameside Awards/Innovation Awards	
		People and Places Scorecard	
		Budget Consultation	
		Twitter, Facebook and Instagram	
		Joint Strategic Needs Assessment	
		Tameside Integrated Needs Assessment	
		Executive Leader's Annual Key Note Address	
		Scrutiny Newsletter Customer Service	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Excellence	
		GMPF Pensioner Forums	
		GMPF Member Newsletters	
		Member's Surgeries	
		PACT – Partners and Communities Together	
		Service specific consultation and engagement – Big Chat, Wellness, BSF, RIQ and Disabilities Conference	
		Regeneration Partnerships	
	Ensure that career structures are in place for	People Strategy	
	members and officers to encourage participation and development	Annual Development Reviews/GEAR	
	participation and development	Member Development	
		Training Plans	
		Leadership Programme	
		Coaching Programme	
		Corporate Delivery Team Sessions	
		Employee Survey	

#### **PRINCIPLE 6**

## Engaging with local people and other stakeholders to ensure robust public accountability

- Exercising leadership through a robust scrutiny function which effectively engages local people and all local institutional stakeholders, including partnerships, and develops constructive accountable relationships
- Taking an active and planned approach to dialogue with and accountability to the public to ensure effective and appropriate service delivery whether directly by the authority, in partnership or by commissioning
- Making best use of human resources by taking an active and planned approach to meet responsibility to staff

Local government is accountable in a number of ways. Elected local authority members are democratically accountable to their local area and this gives a clear leadership role in building sustainable communities. All members must account to their communities for the decisions they have taken and the rationale behind those decisions. All authorities are subject to annual review through the external audit of their financial statements. They are required to publish their financial statements and are encouraged to prepare an annual report. Their budgets are effectively subject to significant influence and overview by government, which has powers to intervene. Both members and officers are subject to codes of conduct. Additionally, where maladministration may have occurred, an aggrieved person may appeal either through their local councillor or directly to the ombudsman.

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
Exercising leadership	Make clear to themselves, all staff and the	Council Constitution	
through a robust scrutiny function which effectively	community to whom they are accountable and for what	Overview (Audit) Panel	
engages local people and		Scrutiny Panels	
all local institutional stakeholders, including		Partnership Agreements	
partnerships, and develops		District Assemblies	
constructive accountable relationships		Town Teams	
relationships		GMPF Local Board	
		Tameside Enterprise Board	
		Annual Scrutiny Report	
		Council Website	
		Elections	
		Executive Leader's Annual Key Note	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Address	
		Tameside Citizen	
		Co-Located Partnership Teams	
		GMPF Annual Report	
		GMPF Annual General Meeting	
		GMPF Local Board	
		Hattersley Land Board	
		Safe and Sound Decision Making Framework and Training	
	Consider those institutional stakeholders to	Community Strategy	
	whom the authority is accountable and assess the effectiveness of the relationship	TSP and LPSE	
	and any changes required	People and Places Scorecard	
		Tameside Investment Partnership	
		Regeneration Partnerships	
		TSP Delivery Boards	
		Membership of Regional Bodies e.g. AGMA	
		Children and Young People's Plan	
		Local Education Partnership	
		Local Public Service Executive	
	Produce an annual report on the activity of	Scrutiny Annual Report	
	the scrutiny function	Scrutiny Webpages	
		GMPF Local Board	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
Taking an active and planned approach to dialogue with and	Ensure clear channels of communication are	Tameside Engagement Strategy	
	in place with all sections of the community and other stakeholders, and put in place monitoring arrangements and ensure that they operate effectively	Citizens Panel	
accountability to the public		Big Conversation	
to ensure effective and appropriate service delivery		Residents Opinion Survey	
whether directly by the		Citizen Newspaper	
authority, in partnership or by commissioning		Peer Challenge	
by commissioning		Twitter, Facebook and Instagram	
		TSP and LPSE	
		People and Places Scorecard	
		Joint Strategic Needs Assessment	
		Tameside Integrated Needs Assessment	
		Annual Development Reviews/GEAR	
		Employee Survey	
		Customer Service Excellence	
		District Assemblies	
		Town Teams	
		Tameside Enterprise Board	
		Co-Located Partnership Teams	
		Public Health Annual Report	
		Executive Leader's Annual Key Note Address	
		TSP/TMBC Website	
		Service Specific Consultation/	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Engagement Care Council	
	Hold meetings in public unless there are good reasons for confidentiality	Council Constitution – Access to Information Procedure Rules	
	Ensure that arrangements are in place to enable the authority to engage with all sections of the community effectively. These arrangements should recognise that sections of the community have different priorities and establish explicit processes for dealing with these competing demands	Community Strategy People and Places Scorecard Joint Strategic Needs Assessment	
		Tameside Integrated Needs Assessment	
	with these competing demands	Budget Consultation	
		Twitter, Facebook and Instagram	
		Big Conversation	
		Medium Term Financial Strategy	
		Safe and Sound Decision Making Framework and Training	
		Corporate Equality Scheme	
		Procurement Strategic Plan	
		District Assemblies	
		Town Teams	
		Tameside Enterprise Board	
		Corporate Plan	
		TSP and LPSE	
		Tameside Health and Wellbeing Board	
		Strategic Planning and Capital Monitoring Panel	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Co-Located Partnership Teams	
		Service Specific Consultation/Engagement Events	
		Executive Leader's Annual Key Note Address	
		GMPF Pensioner Forum	
		GMPF Member Newsletter	
		Local Education Partnership Board	
	Establish a clear policy on the types of	Community Strategy	
	issues they will meaningfully consult on or engage with the public and service users	Consultation and Engagement Strategy	
	about including a feedback mechanism for	Big Conversation	
	those consultees to demonstrate what has changed as a result	Safe and Sound Decision Making Framework and Training	
		Corporate Equality Scheme	
		Citizens Panel and Newsletter	
		Tameside Citizen	
		Twitter, Facebook and Instagram	
		TSP/Council Website	
		Annual Report	
		Public Health Annual Report	
		Joint Health and Wellbeing Strategy	
		Executive Leader's Annual Key Note Address	
		Social Media (Facebook and Twitter)	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		Scrutiny Reports	
	On an annual basis, publish a performance	Corporate Plan	
	plan giving information on the authority's vision, strategy, plans and financial	Community Strategy	
	statements as well as information about its	Statement of Accounts	
	outcomes, achievements and the satisfaction of service users in the previous	Annual Report in Citizen Newspaper	
satisfaction of se period	•	Executive Leader's Annual Key Note Address	
	Ensure that the authority as a whole is open	Council Constitution	
	and accessible to the community, service users and its staff and ensure that it has	Freedom of Information Act	
	made a commitment to openness and	Publication Scheme	
	transparency in all its dealings, including partnerships, subject only to those specific	Big Conversation	
	circumstances where it is proper and	Twitter, Facebook and Instagram	
	appropriate to do so	Transparency Payments	
		Monitoring Officer Protocol	
		Whistleblowing Policy	
		GMPF Statement of Communications Policy	
		Gifts and Hospitality Policy	
		Corporate Plan District Assemblies	
		TSP/Council Website	
		Corporate Equality Scheme	
		Corporate Complaints Procedure	
		Budget Consultation	

Supporting Principles	The local code should reflect the requirement for local authorities to:	Compliance Evidenced By:- Source Documents /Processes	Additional Work to achieve full compliance.
		GMPF Forums/Newsletters	
Making best use of human	Develop and maintain a clear policy on how staff and their representatives are consulted and involved in decision making	Minutes of Meetings	
resources by taking an active and planned		Team Briefings	
approach to meet		Member/Officer Protocols	
responsibility to staff		Scheme of Delegation	
		Safe and Sound Decision Making Framework and Training	
		Staff Portal	
		Council Constitution	
		Corporate Delivery Team Sessions	
		Annual Development Reviews/GEAR	
		Employee Survey	
		The Wire, Twitter, Facebook and Instagram	
		Trade Union Protocols	
		Employer/Employee Consultation Group	
		Service Delivery Planning	
		Chief Executives Brief	

# Draft Annual Governance Statement 2014/2015

This is a signed statement by the Executive Leader and Chief Executive certifying that governance arrangements are adequate and operating effectively within the Council.

#### **Annual Governance Statement 2014/15**

#### 1. Scope of Responsibility

Tameside MBC is responsible for ensuring that its business is conducted in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for, and used economically, efficiently and effectively. The Council also has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness.

In discharging this overall responsibility, the Council is also responsible for putting in place proper arrangements for the governance of its affairs, facilitating the effective exercise of its functions, which includes arrangements for the management of risk. These arrangements are intended to make sure that we do the right things, in the right way, for the right people, in good time, and in a fair, open, honest and accountable way. The Council has approved and introduced a Code of Corporate Governance.

This governance statement explains how we have followed the code and the requirements of the Accounts and Audit (England) Regulations 2011.

The Greater Manchester Pension Fund (GMPF) is administered by the Council and regulated by the Local Government Pension Scheme (LGPS), which is written by the DCLG and passed by Parliament.

The Council delegates its function in relation to maintaining the GMPF to the following:-

- Pension Fund Management Panel
- Pension Fund Advisory Panel
- Pension Fund Working Groups
- The Executive Director of Pensions.

The Management Panel is chaired by the Executive Leader of the Council and all panels and working groups have elected members from the other nine GM Authorities, as the fund is accountable to its member authorities. Whilst the GMPF has different governance arrangements to other council services (which are all detailed on its website), all officers are employees of the Council and therefore comply with the Council's Code of Corporate Governance and Constitution. Specific reference will not be made to GMPF throughout the Annual Governance Statement unless appropriate to do so as it is considered to be part of the Council.

#### 2. The Purpose of the Governance Framework

The governance framework comprises the systems and processes, and culture and values by which the Council is directed and controlled and its activities through which it accounts to, engages with and leads the community. It enables the Council to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate, cost effective services.

The system of internal control is a significant part of the framework and is designed to manage risk to a reasonable level. It cannot eliminate all risk of failure to achieve policies, aims and objectives and can therefore only provide reasonable and not absolute assurance of effectiveness. The system of internal control is based on an ongoing process designed to identify and prioritise the risks to the achievement of the Council's policies, aims and objectives, to evaluate the likelihood of those risks being realised and the impact should they be realised, and to manage them efficiently, effectively and economically.

The governance framework has been in place at Tameside MBC for the year ended 31 March 2015, and up to the date of approval of the annual accounts.

#### 3. The Governance Framework

### Identifying and communicating the Council's vision of its purpose and intended outcomes for citizens and service users

The Council needs to set out a clear vision that members, employees and the public can identify with and help deliver as public services are changing rapidly due to new legislation and funding cuts. The vision flows from the Community Strategy 2012 - 22 and the Corporate Plan 2015 – 20 which was refreshed in February 2014.

The Council as a representative body exists to maximise the wellbeing of the people of the borough:-

- Supportive economic growth and opportunity;
- Increasing self-sufficiency and resilience of individuals and families; and
- Protect the most vulnerable.

These aims are achieved across the six Community Strategy themes that we are working with our community and all organisations in Tameside to deliver:

- Supportive To be a place where people from different backgrounds get on well together, where people are supported to live healthy and independent lives, and where people have a good quality of life in strong, cohesive and healthy communities.
- Prosperous
   Tameside's people, businesses and places are resilient. Our aspirations and skills equip us for the modern economy, and we have the enterprise and infrastructure to support our growth. We value our traditional areas of expertise, and are broadening our economy into new areas. Public, private and voluntary sector organisations are working together with local residents to make Tameside thrive.
- Learning To be a place where expectations and achievements are raised in our schools, colleges and early years settings, so that young people have the best possible start in life and where adults can continue to improve their skills and contribute to economic prosperity within the Borough.
- Attractive To be a place that is clean, green and an attractive place to be for everyone. We are determined to pass onto future generations a better quality of environment than we inherited.
- Safe To be a place where everyone feels safe and secure, where crime and antisocial behaviour rates are low and continue to fall, and where people have respect for each other now and in the future.
- Healthy
   To be a place where everyone is both physically and mentally healthy.
   We want to reduce inequalities and deliver high quality health and social care services which protect our most vulnerable and offer people greater choice, independence and control.

No one organisation can achieve the change aimed for on its own. The Tameside Strategic Partnership and the Local Public Sector Executive are committed to working together along with the people of Tameside to achieve lasting change for the borough.

The development of the Council's strategic approach through the Corporate Plan has been informed by a number of factors not least the following (although this list is not exhaustive).

- Ongoing engagement between the Council and local people
- Public Service Reform
- Greater Manchester Strategy and Greater Manchester Agreement
- Medium Term Financial Strategy and the need to make savings of £38 million over the next two years
- Peer Challenge
- Vision Tameside

The architecture of Tameside Council's strategic approach going forward is below.

Vision. Aims and Objectives. Key Priorities		Corporate Plan 2015-20
	Longer-term (up to 10 years)	Growing Tameside
Delivery Projects	Medium-term (up to 5 years)	5-year deliverables
	Shorter-term (1 year)	15 pledges for 2015
Outcomes framework/ performance management		People and Place scorecard

In support of the Corporate Plan we now have a route map of Growing Tameside which consists of fourteen long-term projects, 5-year deliverables (medium term) and the short term pledges for 2015. The programme of projects and initiatives, focus on local priorities that seek to improve outcomes for local communities and grow Tameside as a borough in accordance with the Community Strategy. At the Full Council meeting on 2 December 2014 the Executive Leader of the Council in his Annual Key Note Address outlined the 15 initiatives (the pledges) the Council will deliver during 2015.

- Youth jobs pledge
- Tameside Enterprise Scheme
- Free swimming events for under 16s
- Helping older people feel safe in the homes
- Family activities
- Free travel for the long-term unemployed
- Affordable homes
- Veteran's job pledge

- Town centre loyalty scheme
- £1million to tidy up town centres
- Greening Tameside
- Cheaper car parking
- Youth Council
- Fair credit and fair pay
- £1 million to repair potholes

# Reviewing the Council's vision and its implications for the Council's governance arrangements

Because we understand our community, the Council's goals have remained relatively constant for the last ten years. There is a constant thread running between the Community Strategy, our Corporate Plan and the key service priorities. Sound corporate governance arrangements underpin the delivery of the vision. The Corporate Plan priorities for People and Place are as follows:

People – Tameside residents to have the best possible opportunities to live healthy and fulfilling lives.

Place – Tameside is a great place to live and work and the Council will strive to make it even better.

The Peer Challenge recognised that the Council's key governance structures, including the Executive and arrangements like the Health and Wellbeing Board, are clear and appear to work well. The Peer Team heard consistently positive feedback from staff within the Council and external partner agencies on how leaders in the organisation communicate the change and aim to get staff involved.

#### Translating the vision into objectives for the Council and its partnerships

The Tameside Community Strategy 2012 - 22 is the borough's plan to maximise the wellbeing of the people of the borough. The Community Strategy brings together partners from across public services, industry, commerce and community and voluntary sectors. The strategy reflects the changing local priorities and emerging priorities. The vision is translated into objectives in the Corporate Plan as detailed above, which is supported by service plans, team plans, and individual development plans.

Measuring the quality of services for users, for ensuring they are delivered in accordance with the Authority's objectives and for ensuring that they represent the best use of resources and value for money

Effective challenge is an integral part of how the Council and its partners manage Tameside. It ensures that the partnership and constituent organisations remain focused on improvement and achievement. Challenge helps to identify areas for benchmarking and the development of best practice. Similarly, it supports individuals and teams further develop their own skills and capacity, which in turn helps to deliver better outcomes for local people.

The Tameside Challenge Framework has five main elements. They are:-

- Peer assessment and challenge;
- Performance Management People and Places Scorecard;
- Big Conversation and Service Redesign;
- Scrutiny; and
- Risk Management.

In the absence of external inspection the Council commissioned a Corporate Peer Challenge via the Local Government Association and the final report was issued in June 2014. It reviewed:-

- Leadership and governance;
- Financial Viability;
- Organisational capacity;
- Economic growth; and
- Public service reform.

In the Executive Summary the review team concluded that:

"The council has a number of achievements on which it can continue to build. It has strong and stable political and managerial leadership. It has had a sound approach to financial management for a number of years which has stood it in good stead and enabled it to take early decisions to redesign services and manage the national public sector budget reductions. Frontline staff are proud, enthusiastic, energetic and a great asset to the council."

Continual improvement has always been at the heart of the organisation and the results can be seen through our sustained record of achievement. In the External Auditor's Audit Letter dated October 2014, Tameside MBC received an unqualified value for money conclusion, which means that the Council has proper arrangements in place to secure economy, efficiency and effectiveness in the use of its resources and to ensure proper stewardship and governance. The External Auditor noted that:

"The Council has responded positively to the challenges created by the reduction in central government funding and continues to show strong financial resilience and good financial planning and management arrangements".

The Financial Resilience report produced by Grant Thornton, the Council's external auditor, reviews four key areas:-

- Key indicators of financial performance
- Its approach to strategic financial planning
- Its approach to financial governance
- Its approach to financial control

The auditors use a red/amber/green rating to make their assessments. The definition of green is that arrangements meet or exceed adequate standards. Adequate arrangements identified and key characteristics of good practice appear to be in place.

All areas were assessed to be Green and of particular note were the following statements.

"Review against key performance indicators continues to show that the Council is in a strong financial position relative to its peer authorities, despite the challenging local government financial environment. Our review of indicators of working capital ratio, long term debt to tax revenue ratio, long term debt to long term assets ratio, useable reserves to gross revenue expenditure ratio and schools balances all rated the Council as green."

"The Council has updated its review of service provision and business planning processes and due to the relative strength of its financial position is better placed than most other local authorities to respond to potential financial constraints to enable it to deliver effective services with reduced revenue funding. The business planning and budget setting process is embedded throughout the Council with a high degree of Member involvement."

The Council's performance management framework is also an important piece of the improvement jigsaw, ensuring that every member of staff has an Annual Development Review, where performance is reviewed and clear objectives set that connect their contribution to the Council's priorities.

In these challenging times whereby funding is being reduced at a significant rate, and in the absence of any external corporate inspection, it is important to self-monitor and regulate to ensure that the Council reacts quickly and appropriately to the new challenges placed upon it. To ensure that savings can be delivered whilst ensuring that service delivery still meets the requirements of Tameside residents and stakeholders. The continued programme of service redesigns and the budget work being undertaken by the senior management team are pivotal to this success.

The Education Attainment Improvement Board is working with schools to improve outcomes in line with the aims and objectives of the Community Strategy.

Public health is now a recognised directorate within the Council and work continues to improve the health and wellbeing of the residents of Tameside.

Defining and documenting the roles and responsibilities of the executive, non-executive, scrutiny and officer functions, with clear delegation arrangements and protocols for effective communication in respect of the council and partnership arrangements

The Tameside Strategic Partnership (TSP) is chaired by the Executive Leader of the Council.

The Council Constitution sets out the roles and responsibilities of each Executive Member, and the responsibilities delegated to the Chief Executive, members of the Executive Team and senior

managers of the Council, including the Director of Pensions. It includes the post and responsibilities of the Statutory and Proper Officers.

Protocols for effective communication are in place. Meetings have agendas and minutes published on the Council's Website including those relating to the TSP, and a Forward Plan is published. The Executive Leader's Annual Key Note Address, the Community Strategy, the Citizens Panel, the Citizen Newspaper, District Assemblies, Scrutiny and the Big Conversation and increasingly the use of Social Media (Facebook, Twitter and Instagram) are examples of how the Council communicates with partners and residents of the Borough.

The constitution is reviewed and updated regularly and changes are disseminated across the Council via the Chief Executives Brief, The Wire and team briefings

The Tameside Health and Wellbeing Board is a statutory partnership with health commissioners, providers and other interested parties. It is chaired by the Executive Leader of the Council and has developed the Tameside Health and Wellbeing Strategy that identifies priorities to address local health inequalities.

### Developing, communicating and embedding codes of conduct, defining the standards of behaviour for members and staff

Members and Officers are governed by Codes of Conduct, Cabinet Portfolios, contracts of employment, employment rules and procedures, Professional Codes of Conduct and bound by the Constitution and Code of Corporate Governance.

The Council is committed to leading on and maintaining the highest standards of behaviour and in support of this hosts and chairs the National Anti-Fraud Network (NAFN). In addition to those mentioned above, documentation to eliminate corruption includes Procurement Standing Orders, Financial Regulations, Terms of Reference, Protocols for Gifts and Hospitality and Standards of Conduct and Ethics. The constitution is supplemented by the Whistleblowing Policy, Information Governance Framework and guidance on procedures relevant to individual services. Such guidance is accompanied by training and communications. The work of the Monitoring Officer, Standards Committee and the Standards Panel are fundamental in defining and achieving high standards.

# Reviewing the effectiveness of the Council's decision-making framework, including delegation arrangements, decision making in partnerships and robustness of data quality

The Council has a well-defined decision-making process and scheme of delegation, which are documented in the constitution. It publishes a forward plan and all agendas and minutes of meetings can be found on the Council's public website. The Safe and Sound Decision Making Framework was introduced during 2014/15 and a training programme was delivered for managers to ensure that good processes are in place for making and implementing decisions, which are informed by good information and data, stakeholder views and an open and honest debate which reflects the interests of the community.

The robustness of data quality is the responsibility of managers and is reviewed as part of the Internal Audit and External Audit functions. Performance indicators, which are collated centrally, are regularly reported to the Senior Management Team and Members, via the People and Places Scorecard. A Corporate Performance Group chaired by the First Deputy (Performance and Finance) meets regularly and is responsible for; performance management and improvement including the oversight of the People and Places Scorecard, the corporate plan, service planning and service redesign and review.

Reviewing the effectiveness of the framework for identifying and managing risks and demonstrating clear accountability

The Council empowers its employees to be innovative and to find solutions to problems, but recognises that there are potential risks for the Council. Therefore, risk management is strong throughout the Council. As part of the Service Planning process, individual services develop their own risk registers and monitor controls. Significant and cross cutting service risks are amalgamated into the Corporate Risk Register. Every report presented to senior managers, panels, board and for key/executive decisions is risk assessed. The risk management process embraces best practice.

The Information Governance Framework which was introduced in November 2013 continued to be a key priority for the Council during 2014/15, ensuring that the guidance contained in the supporting documents was fully disseminated and embedded across all service areas. The Information Governance Group which was chaired by the Executive Director (Finance) ensured that the framework remained up to date and in line with the requirements of the Information Commissioners Office, the regulatory body for enforcing the requirements of the Data Protection Act. Specific 'classroom type' training was delivered for managers and staff working in high risk areas and guidance in relation to the retention and disposal of documents has been a priority as teams have moved out the Tameside Administration Complex (TAC). Information Governance, Risk Management and Data Protection training is delivered via a range of media, including briefing notes, the Chief Executive's Briefing, the Wire, workshops, DVD's and E-Tutorials.

### Ensuring effective counter-fraud and anti-corruption arrangements are developed and maintained

The Council has an Anti-Fraud, Bribery and Corruption Strategy: Statement of Intent as part of the constitution. Internal Audit, those employed by Exchequer Services transferred to the DWP Single Fraud Investigation Services in February 2015, employs fraud investigators. All investigations are conducted in line with the fraud response plan and operational guidance notes. The Standards Panel (Chief Executive, Monitoring Officer and Section 151 Officer) receive monthly reports on investigations underway to monitor progress and provide direction where appropriate.

A whistleblowing policy is maintained and available on the Council's website.

#### Ensuring effective management of change and transformation

A Service Redesign Hub on the staff portal has been created as a reference point for managers to help effectively manage the change and transformation programme the Council is delivering. The guidance covers financial matters, legal, people, gathering evidence, Equality Impact Assessments and communication. A frequently asked questions section has been added to share learning across the Council. Progress is monitored by the both the Senior Management Team and the Executive Team. Reports are also provided to the Corporate Performance Group. The Safe and Sound Decision Making Framework compliments this guidance.

Ensuring the Council's financial management arrangements conform with the governance requirements of the CIPFA Statement on the Role of the Chief Financial Officer in Local Government (2010) and, where they do not, explain why and how they deliver the same impact

The financial management arrangements in place conform with the CIPFA statement and the service was managed by the Executive Director (Finance) the Council's Section 151 Officer up to 31 March 2015.

Ensuring the Council's assurance arrangements conform with the governance requirements of the CIPFA Statement on the Role of the Head of Internal Audit (2010) and, where they do not, explain why and how they deliver the same impact

The Council's assurance arrangements conform with the governance requirements of the CIPFA statement. The Head of Risk Management and Audit Services reported directly to the Executive Director (Finance), the Section 151 Officer and reported on a quarterly basis to the Audit Panel and the Greater Manchester Pension Fund Ethics and Audit Working Group.

### Ensure effective arrangements are in place for the discharge of the monitoring officer function

The Executive Director (Governance) is the Monitoring Officer for the Council and the function is detailed in the Constitution. A Monitoring Officer Protocol is in place and detailed on the website.

### Ensure effective arrangements are in place for the discharge of the head of paid service function

The Chief Executive is the head of paid service and the role and function are detailed in the Constitution.

### Undertaking the core functions of an audit committee, as identified in CIPFA's Audit Committees – Practical Guidance for Local Authorities

The Audit Panel does comply with the guidance issued by CIPFA and is regularly attended by our External Auditor. Training is assessed for members of the panel based on their existing skills and knowledge.

# Ensuring compliance with relevant laws and regulations, internal policies and procedures, and that expenditure is lawful

All reports to Senior Managers, Board, Panels, Working Groups, Council and for Key/Executive Decisions were subject to review by the Executive Director (Governance), the Monitoring Officer and the Executive Director (Finance), the Section 151 Officer. Internal Audit assesses compliance with internal policies on an ongoing basis and annually all members of the Executive Team (including the Director of Pensions) complete an assurance self-assessment, which includes questions on the above issues.

Standing orders, financial regulations and the scheme of delegation are all reviewed and updated regularly and presented to the Council for approval. All decisions of the Council are minuted and available on the website. Supporting procedure notes/manuals to manage risks and ensure consistency of approach are updated regularly and checked as part of the internal audit process.

The Medium Term Financial Strategy, the Budget Report and a detailed monitoring regime for both revenue and capital expenditure, together with the Section 151 Officer and Monitoring Officer ensures that expenditure is lawful. Officers of the Council are well trained, competent in their areas of expertise and governed by rules and procedures. Officers have regular supervision meetings to ensure that performance is satisfactory and the attendance at training seminars/courses ensures that officers are up to date with developments in their areas of expertise.

#### Whistle-blowing and for receiving and investigating complaints from the public

The Council has a published Whistleblowing Policy on its public website. An E- Tutorial has been rolled out for all staff to test their understanding of the policy and updates provided in the Wire. Allegations received are investigated by either Internal Audit or the Monitoring Officer. Complaints are received and monitored via the Customer Relationship Management (CRM) system, which includes an automatic escalation process if response targets are breached.

# Identifying the development needs of members and senior officers in relation to their strategic roles, supported by appropriate training

Training needs are assessed using Annual Development Reviews for officers. The process takes into account the needs of the service and then identifies any gaps in the skills and knowledge of its workforce to enable it to meet its objectives. All training requirements are reviewed by management and then compiled into service training plans, which are submitted to People and Workforce Development to inform and direct the provision of future training and development opportunities. Training for members is assessed on an annual basis and a programme of events is scheduled to ensure both local and national subjects are covered.

# Establishing clear channels of communication with all sections of the community and other stakeholders, ensuring accountability and encouraging open consultation

Significant improvements in the quality of life for our residents will only be achieved through effective partnership working. Working together through a shared vision for the future of the borough, to create a prosperous economy where people learn and achieve, feel safe and healthy and take active responsibility for their environment.

The Community Strategy and the Corporate Plan are two of the key documents that communicate the vision for Tameside, together with the overall architecture detailed above. The Executive Leaders Annual Key Note Address to Council in December outlines the priorities for the coming year.

In addition to the website, the Council has embraced social media (Facebook, Twitter and Instagram) as modern communication channels to endeavour to reach all sections of the community.

Tameside also conducts regular resident opinion surveys and uses the services of the Citizens' Panel for ongoing consultation. The Tameside Engagement Strategy sets out the way the Council will involve local people in shaping delivery of high quality services across the borough. It aims to help ensure that a co-ordinated and strategic approach to consultation and engagement is undertaken.

Consultation has continued using the Big Conversation which provides residents and service users the opportunity to express their views and opinions about the services they use and how they can be delivered in the future in light of the extremely challenging cuts faced by Tameside.

The budget consultation process used in 2014 allowed the Council to engage with a much wider audience. The budget simulator utilised which was a national tool helped the public understand the challenge of saving £38 million and participate in the discussion about how those savings can be made. The consultation ran from 16 September to 9 December and feedback was built into budget report presented to Full council in February 2015.

Accountability is demonstrated by the publication of the Statement of Accounts, the annual report in the Citizen Newspaper, the annual governance statement and the review of service plans and the People and Places Scorecard.

# Enhancing the accountability for service delivery and effectiveness of other public service providers

This role is performed both by the Scrutiny function and by Tameside Members who sit on outside bodies' committees. The Scrutiny function conducts reviews across Tameside which may call into account other public service providers like the NHS. Reviews conducted are reported to the

scrutiny panels and the programme of reviews and reports are available on the scrutiny website together with an annual report. Members who represent the Council on outside bodies are ensuring that service delivery is effective, providing a challenge function and that the needs of Tameside are taken into account.

The Education Attainment Improvement Board is working with schools across the Borough to improve outcomes.

Incorporating good governance arrangements in respect of partnerships and other group working as identified by the Audit Commission's report on the governance of partnerships, and reflecting these in the authority's overall governance arrangements

Good governance arrangements in respect of partnerships are demonstrated by the Tameside Strategic Partnership (TSP), and are the standard by which all partnerships are governed.

One of the main approaches we have always promoted in Tameside is working with partners. This is 'The Tameside Way'. It is through our strong and long-standing partnerships, along with new ones that may develop in the future, that help us to produce solutions and real improvements for local people and our community.

#### 4. Review of Effectiveness

The Council has responsibility for conducting, at least annually, a review of the effectiveness of its governance framework including the system of internal control. This review of effectiveness is informed by the work of the executive managers within the Council who have responsibility for the development and maintenance of the governance environment, the Head of Risk Management and Audit Service's Annual Report, and also by comments made by the external auditor and other review agencies and inspectorates.

The process that has been applied in maintaining and reviewing the effectiveness of the governance framework includes the following measures and actions:-

- The Council has adopted a planning and performance framework and carries out a programme of monitoring which runs throughout its annual cycle. This includes quarterly monitoring of all budgets, regular monitoring of Service Delivery Plans and the People and Places Scorecard.
- The Community Strategy and Corporate Plan are refreshed regularly to take into account changes in circumstances and need. These reviews are influenced from the outcomes of the Business Days held between the Executive Cabinet and the Executive Team.
- The Capital programme is regularly monitored and reported to the Strategic Planning and Capital Monitoring Panel, Overview (Audit) Panel and the Executive Cabinet.
- The Executive Cabinet carries out its functions in accordance with responsibilities outlined in cabinet portfolios, which are detailed in the Council's Constitution. Several non– executive members are appointed to specific roles to assist Executive Members in the delivery of their particular areas of responsibility. All roles are assigned at the annual meeting of the Council.
- There is a well established Overview and Scrutiny function, which has been revised and updated in the light of experience. Scrutiny Panels review the work of the Council throughout the year; make a series of recommendations to Executive Cabinet, which then require a formal response and action as appropriate. There is a public website where the public can access completed review reports and annual plans and annual reports.

- To support delivery of the Medium Term Financial Strategy and be in a positive position to respond to the financial challenges facing Tameside, a structured programme of service reviews/redesigns has continued during the year. The continuation of this work is necessary to ensure that we are in a strong position to manage and use our resources effectively to maintain good outcomes and achieve the level of savings required. Service areas are looking for new and innovative ways of doing things as well as working more closely with our partners. Given the magnitude of the tasks the Council faces, consultation via the Big Conversation has continued so that residents' views on any changes can be taken into consideration. Budget Assurance Statements were signed by all Executive Directors in February 2015 providing assurance that financial processes were in place within each directorate and that a robust set of savings plans are in place and a clear delivery plan has been drawn up.
- The Executive Directors have each reviewed the operation of key controls throughout the Council, from the perspective of their own directorates, using a detailed assurance selfassessment. They have provided a signed assurance letter and identified any areas for improvement, which will form the basis of an action plan to this governance statement.
- The Executive Director (Governance and Resources), the Monitoring Officer, carried out a continuous review of all legal and ethical matters, receiving copies of all agendas, minutes, reports and associated papers, and commented on all reports that go to members and when necessary taking appropriate action, should it be required.
- The Assistant Executive Director (Finance), the Section 151 Officer, carried out a continuous review of all financial matters, receiving copies of all agendas, minutes, reports and associated papers, and commented on all reports that go to members and when necessary taking appropriate action, should it be required.
- The Standards Committee is responsible for standards and probity, and receives regular reports from the Executive Director (Governance and Resources), the Monitoring Officer.
- The role held by the Assistant Executive Director (Finance) conformed to the requirements of the five principals of the CIPFA Statement on the Role of the Chief Financial Officer (CFO) in Local Government (2010) during 2014/2015.
- The Audit Panel carries out an overview of the activities of the Council's risk management, internal audit and external audit functions. Members are provided with a summary of reports issued and their associated audit opinion. They approve the annual plans for each, and receive regular progress reports throughout the year. The Head of Risk Management and Audit Services presents to them an Annual Report and Opinion, and the External Auditor submits an Annual Audit Letter along with other reports during the year.
- The Internal Audit service provides a continuous review in accordance with the Council's obligations under the Local Government Act 1972, and the Accounts and Audit Regulations 2011. It operates under the Public Sector Internal Audit Standards and a self-assessment completed for 2014/15 shows that the service is fully compliant with all the standards, and the assessment was reported to the Audit Panel in May.
- The Council's External Auditors review the activities of the Council and issue an annual opinion on the annual accounts and a value for money conclusions. Conclusions and significant issues arising are detailed in their report to those responsible for governance.
- Progress on the further development areas identified in Section 5 are regularly reported to the Audit Panel throughout the year by the Head of Risk Management and Audit Services

We have been advised on the implications of the result of the review of the effectiveness of the governance framework by the Audit Panel, and an action plan to address further developments and ensure continuous improvement of the system is in place.

#### 5. Significant Governance Issues

No significant governance issues have been highlighted as a result of this review; however, areas for improvement arising from Internal/External Audit Reports and inspection reports have already been built into service area action plans and are monitored as part of the performance management framework.

Areas identified for further development include ensuring that:-

- The ongoing level of change across the organisation, reduced resources and staff capacity
  to deliver the challenges faced by the Council is managed by ensuring that proper
  governance procedures and risk management are in place to safeguard that the overall
  control environment is not adversely affected.
- The integration and partnership working with the Local Health Economy are instrumental in delivering a healthier Tameside, however as we move towards an Integrated Care Organisation it is critical that strong governance arrangements are introduced to ensure that positive outcomes are achieved through robust systems and procedures, that are open and transparent and monitored accordingly.
- Vision Tameside, which is a multi-million pound project in partnership with Tameside College, is delivered in accordance with agreed milestones and that the risks to service delivery during the interim period are kept under review to minimise disruption to the people and businesses of Tameside so that together the mutual benefits of the project will be recognised and celebrated. It is also important to ensure that the benefits of the new building are realised in terms of different ways of working and reducing future running costs.
- The risks associated with decanting from TAC and the transfer of the data centre to Rochdale MBC need to be managed to ensure that robust processes are in place to enable the council to continue to deliver it services effectively to maintain good outcomes for the residents of Tameside.
- As in last year, this continues to be a key issue for the Greater Manchester Pension Fund (GMPF) as the transfers from the Ministry of Justice Project draws to a conclusion, which involves transferring the Probation Service Pension Schemes into the GMPF. It is important that the process is managed and that a robust assurance process is in place to ensure that all the transfers are completed efficiently and effectively.

We propose over the coming year to address the above matters to further enhance our governance arrangements. We are satisfied that these steps will address the improvements that were identified in our review of effectiveness and will monitor their implementation and operations as part of our next annual review.

Signed:	Signed:
Councillor Kieran Quinn Executive Leader of Tameside MBC	Steven Pleasant Chief Executive of Tameside MBC
Dated:	Dated: